



Membership Code of Conduct & Ethics

Our Vision

- Substantial growth in the residential and commercial sectors requires a strong industry advocacy body.
- We are a recognised and valued specialist career path in the construction industry
- Members have the credibility and mana to influence growth by continually lifting their standards, increasing education and access to the right information
- Gives members one voice to government, the public and wider construction industry
- Offers profile, credibility, recognition and benefits for members
- Our members are an advocate for quality and best practice across the industry - Quality training, quality product, quality installation

Declaration

Each member of the Association of Wall & Ceiling Industries (AWCI) are dedicated to deliver an agreed standard of quality for product and installation in accordance with the NZ Building Code, the AWCI Trade Guidelines and relevant AS/ANZ Standards for residential and commercial installation.

As such, each member commits themselves to:

- Complying with the AWCI Constitution and rules of the Association;
- Providing products that meet required standards;
- Install products and systems in accordance with the New Zealand Building Code and relevant standards
- Keep abreast of the latest developments and knowledge in the interior construction sector through training courses, self-development and the like;
- Informing clients openly about costs and opportunities for savings where applicable;
- Offering a quality assurance process for our customers and a process for redress if the customer is not satisfied;
- Immediately disclose any conflict of interest to the client, where a conflict exists, arises or may potentially arise;
- Act in a professional manner in their dealings with other industry professionals, other members of AWCI and AWCI representatives and Executive committee members;
- Deliver their services in a safe manner;
- Not engage in any conduct which is detrimental to the interests or reputation of AWCI and the wider members.

AWCI Executive Members:

The AWCI Executive are voted and approved by the members during the Annual General Meeting (AGM). As such, each member commits themselves to:

- Upholding a duty to act in the best interest of the wider industry and should not bring their company or individual interests to bear in any discussion or decision.

- Make decisions in terms of the insulation industry and AWCI members. They should not gain financial or other material benefits for themselves, their employers, their families or their friends.
- Not placing themselves under any financial or other obligation to outside individuals or organizations that might influence them in the performance of their official duties.
- a duty to declare any private interest relating to their public duties and to take steps to resolve any conflicts arising in a way that protects the public and AWCI interest.

Statement on Anti competition requirements.

No member of AWCI shall act in a manner that will breach New Zealand's Anti-Competition laws, in particular it must not collude on pricing or unfair market controls

Logos

Members are entitled to use AWCI membership logo until their membership registration expires. The entitlement is renewed automatically at the renewal of registration. In the event of a cessation of membership by whatever means, all AWCI membership logos must be immediately removed from the former member's website, correspondence, vehicles and any other media after the membership expiry date.

Disciplinary Process

If complaints regarding the conduct of a member are received by the AWCI Executive committee, they will be investigated by the Executive committee and considered at the next Executive committee meeting (or by special meeting if circumstances warrant).

The penalties available to the Executive committee (in accordance with the AWCI Constitution) are as follows:

- That the member be warned; or
- That the member be censured; or
- That the membership be cancelled.